

Terms & Conditions

Wedding and Civil Partnership Functions Contract Terms

When holding a wedding or civil partnership function at the Bull Hotel the following contract terms will apply. If you have any questions or need additional information your hotel contact will be delighted to help.

How do I confirm a booking?

In the first instance request a contract from your hotel contact, then having checked the detail, sign and return the contract to the hotel; once received and signed by the hotel the booking is considered to be confirmed and the contract becomes legally binding.

What guest numbers and accommodation will I be charged for?

Without exception, the hotel will cater for no less than the 100% of the expected guests attending your wedding. The guest numbers you sign for on the contract are the numbers chargeable. One month prior to the function date we will ask you to provide us with your final numbers. If these numbers are greater than those originally confirmed this becomes the new chargeable number. The hotel reserves the right to move the room after consultation if the minimum numbers are not to attend the event. This does not affect any minimum charge. If your numbers significantly increase we might need to provide alternative accommodation and space of an appropriate size.

If you have purchased an inclusive wedding package which is provided for a set number of guests, these figures are the minimum numbers chargeable. Should you wish to have additional guests attend, your wedding co-ordinator will confirm an additional price per person for you.

What happens if my guests need accommodation?

We can agree a discounted accommodation rate for your guests attending your wedding. We will provide you with a reference number to distribute to your guests and they can call individually to our Reservations team on 01733 561364 to book their room.

Cancellation of individual bedrooms must be made by 12 noon the day prior to arrival. Group bookings of five or more require eight weeks' notice to avoid full cancellation fees.

The Bull Hotel holds private functions along with the discos finishing between midnight and 1.00am. All residents not attending these functions are generally allocated as far away as possible to minimize any disturbance.

What will the cancellation charge be if I do not achieve the confirmed numbers or need to cancel the whole function?

Please note that all payments are non refundable and non transferable; in the event that you need to alter the date of your wedding, an additional non refundable deposit of £450.00 will be required to secure this date and all original deposits will be lost.

If you need to reduce numbers or cancel part or all of the function then please let us know as soon as possible.

Written confirmation is required for all amendments and cancellations of your wedding day and a charge may be made equivalent to any loss suffered by the hotel.

Cost incurred for any equipment hired by the hotel on your behalf will be added to any cancellation fee. The hotel will try to resell the facilities you reserved to reduce the cancellation charge.

If a cancellation charge does apply the charges are detailed as follows;

- If cancellation occurs less than 8 weeks prior to the event – 100%
- If cancellation occurs between 26 and 8 weeks prior to the event – 75%
- If cancellation occurs between 39 and 26 weeks prior to the event – 50%
- If cancellation occurs between 39 and 52 weeks prior to the event – 25%

What happens if guests don't arrive or leave early?

If this should happen and we can't resell their bedroom or function facilities then a 100% cancellation charge will apply.



What happens if the hotel has to cancel my booking?

In the unlikely event the hotel does cancel, we will refund all deposits, although we will not have any other liability.

The hotel may cancel your booking and terminate the contract in the following situations:

- the hotel or part of it becomes closed due to events beyond our control for example a flood
- you enter, or we believe you may enter, any type of insolvency proceedings
- if the booking/guests or nature of the function may cause public disorder or damage the reputation of the hotel
- if you are more than 30 days in arrears with payment to the hotel for a previously supplied service
- if the event may, in the reasonable opinion of the Manager, prejudice the reputation of the hotel
- if you fail to abide by any terms of this contract

What payment terms apply?

A non-refundable, non transferable deposit of £450.00 will be required within 14 days of the provisional booking to secure your wedding date; after which a contract will be sent. Final numbers must be confirmed no less than four weeks prior to the event taking place and the bill will be based on either the minimum number or the final number whichever is greater.

- 25% of the total amount will be required for payment six months prior to the function date.
- 50% of the remaining amount will be required for payment three months prior to the function date.
- 100% of the final balance is required four weeks prior to the event taking place, based upon the final numbers that you have supplied.

We regret we are unable to offer credit facilities to individuals.

A receipt for this will be forwarded with the final account summary after the wedding. Please note all deposits are non refundable and non transferable.

When can I access my function space and accommodation?

Your access times to the facilities are detailed on your event details, however if you need early access please discuss it with your hotel contact when going through the final details. Accommodation is available from 2pm on your arrival day and rooms must be vacated by 12.00pm on departure day. On certain occasions function space access times and check in/out times can be relaxed, subject to availability; your hotel contact will be able to advise. We may have various bookings and events on the same day as your booking. If you would like to obtain exclusive use of the hotel then this may be arranged, please speak with your hotel contact.

What happens if I want to bring food or beverage onto the premises?

No alcohol or food is to be brought into the hotel by the client unless it is a gift to guests / clients and, in turn must not be consumed on the premises. The hotel bar and wine list are to be used at all times. All catering will be provided by the hotel and we will adhere to any special dietary or catering requirements (e.g. Halal, Kosher) subject to an additional charge. The only outside catering that does not need our permission is a wedding cake made of either sponge or fruit.

What happens to supplies I need delivered to the hotel?

If you need to deliver supplies or materials to the hotel please let us know when it is coming and ensure it is clearly labelled with the hotel contact name, your name and your function name. It should arrive no sooner than 24 hours prior to the function and be collected within 24 hours after you leave. We cannot accept responsibility for personal items left with us for safe keeping.

What if I want to provide my own entertainment?

The client is responsible for ensuring that any band, musician or other contractors employed by them complies with the statutory and management requirements including sound levels. Public liability insurance must be supplied to the hotel no less than seven days prior to the function date.

What other legal terms apply?

Both you and The Bull Hotel agree that these terms cannot be varied unless we both agree to the variation in writing and that there are no terms and conditions applying other than the terms set out in this contract. In addition, we both agree that this contract constitutes the entire agreement between us in respect of the booking and it supersedes, cancels and nullifies any previous agreement between us relating to the booking.

The client must reimburse the costs of the cleaning or repairing any damage caused to the hotels property, contents or grounds by any of its guests or equipment brought into the hotel.

Should any guests be unable to correct any aspect of their behaviour or activities unacceptable to the hotel, the hotel reserves the right to terminate their stay. Violence and aggression towards any member of staff or guests staying within the hotel will not be tolerated. Should this occur, no monies will be refunded to the guest. The manager's decision is final.

